

NATIONAL PROFESSIONAL CERTIFICATION

Certifies that 2011 AEMM Members

Apuzzo, Marlee
Ayala, John
Berger, Sean
Brewer, Jenna
Brichler, Kristi
Delgado, Jene
Delgado, Miosotie
Edwards, David
Egan, Margret
Emestica, Brittany
Englandtareco, Deborah
Floyd, Kelsey
Levi, Brianna
Macklin, Michael
Meadows, Meredith

Moody, Danielle
Moravec, Ivana
Munoz, Yanil
Owens, Dyah
Perez Garcia, Brenda
Ratliff, Antwon
Rodriguez-Lara, Benigno
Simons, Stephanie
Spellman, Robert
Stebbins, Megan
Thacker, Marissa
Thomas, Shyanne
Tomovcsik, Stephanie
Torres Centeno, Javier
Torres, Stephanie

**Have satisfied the requirements for the
Professional Certification in Customer Service**

This certification is based on nationally approved skill standards

